



Integer

L4 Apprenticeship Passenger Transport Operations Manager

A passenger transport services operations manager is required to have a detailed understanding of the operational transport service, its targets and obligations, the relevant transport infrastructure and its assets. Their role may involve financial and budget responsibilities, day-to-day operational management of a passenger transport environment, compliance and quality checks and people management.

An apprenticeship in passenger transport services is your first step to a great career in an exciting and dynamic industry.



Education & Skills
Funding Agency



Apprenticeships

Advanced Learner Loan



Qualification:	L4 Apprenticeship standard Passenger Transport Operations Manager
Course Duration:	Typically 18 months
Entry Requirements:	Employers will set their own entry requirements, but it is expected that the individuals would have worked within a supervisory role prior to undertaking this apprenticeship. Apprentices without Level 2 English and maths will need to achieve this level prior to taking their end point assessment.
Delivery and content	<p>9 x taught sessions with a Sector Matter Expert covering:</p> <ul style="list-style-type: none"> ● SAFETY: Understand how to ensure you and your customers, contractors and stakeholders comply with relevant rules, procedures, regulations and laws and the effect of non-compliance on the business. ● QUALITY: Understand the range of products and services and how value and increased efficiency can affect commercial transport environments and how this can be improved upon. ● CUSTOMER SERVICE: Understand the diverse range of customers, contractors and stakeholders and their needs, rights and expectations. Understand how to provide an excellent service that promotes the transport industry. ● MANAGEMENT: Understand your role and responsibilities within the organisation, the wider transport network, its targets, performance measures and obligations. This could include managing a busy station and responsibility for operational performance
Added Value:	One of the following can be added to the Apprenticeship IOSH Managing Safely, L4 NVQ Diploma Spectator Safety Management, Level 3 award in Assessing Competence in the Work Environment, L3 award First Aid at Work.
Assessment:	Candidates will need assessing at least once every 10 weeks to evidence competence in skills and behaviours required for End Point Assessment
Costs and Funding:	Levy employers: No cost - £12'000 per candidate from your digital account Non levy employers: 10% employer contribution of £1200

